GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

IT&C Department - e-Enabled Delivery of various Government Services through 'mee seva' Project to the Citizens of AP – B.E. 2011-12 – Budget Release Order for Rs.9.15 Crores towards 'mee seva' Project under PLAN - to the Director, Electronically Deliverable Services, Hyderabad – Administrative sanction Orders – Issued.

INFORMATION TECHNOLOGY & COMMUNICATIONS (INFRA) DEPARTEMENT

G.O.Rt.No.1   Dated: 03.01.2012
                                                         Read the following:

1. G.O.Ms.No.10, of IT&C (Infra) Department, dated 18.10.2011.
2. G.O.Ms.No.12, of IT&C (Infra) Department, dated 24.10.2011.
3. G.O.Ms.No.23, of IT&C (Infra) Department, dated 02.11.2007.
4. G.O.Ms.No.7, of IT&C (Infra) Department, dated 06.07.2011.
5. G.O.Rt.No.17, Finance (Expr.GAD-II) Deptt., dated 02.01.2012.

ORDER

Over the years, a large number of initiatives have been undertaken by Government of Andhra Pradesh and various other State Governments and Central Ministries to usher in an era of e-Government. The National e-Governance Plan (NeGP), takes a holistic view of e-Governance initiatives across the country, integrating them into a collective vision, a shared cause. The State of Andhra Pradesh has already taken initiatives for the above NeGP Program and already put in place the APSWAN, AP State Data Center, e-Seva Centres, APOnline Centres, Common Service Centers and now is the time to knit all this together to harness the benefits of the above for the rural citizens of AP.

2.   Against this backdrop, it is felt that an arrangement be evolved that not only broadens the present scope but also provides a reliable and secured architecture to provide various citizen services with a common look and feel across the State and with a secured state of the art technology hosted in the State Data Centre (SDC) so that each of the State Designated Agencies is provided interface to the application for extending services through their respective Citizen Service Centres (CSCs).

3.   The IT&C Department did lot of spadework involving series of consultations with different stakeholders like CCLA, IG Registration, Joint Collectors and from the technical side NIC, APOnline etc to understand the services and the status of the computerization of land records. It was also felt that services pertaining to Land Records are incumbent upon the computerization of land records data

that includes the Records of Rights (RoRs), Pahani, mutation etc which has to be updated and computerized. It was also felt that the presently decentralized Land Records Application hosted in local MRO servers needs to be made web based and the State Land Record Database be hosted in the State Data Centre for ensuring uniformity, data security, integrity and reliability. The same can then be accessed by various stakeholders through the State Wide Area Network already in place. A Similar model for the Registration Department was also considered desirable.

4. It is also decided that services can be broadly divided into two categories as under:

Category-A
- These are the services to be given across the counter from e-Seva or by the Kiosk operator.
- No supporting documents required to be given at the Kiosk.

Category-B
- Transaction/Statutory in nature
- Notices/Hearings/Field Inspections required.

5. It has been decided that the Service Delivery Points should present a standardized look and feel to the extent possible and for this the following aspects would have to be considered and communicated to the respective SCAs.
- Name of the program, logo etc and Glow Sign Boards etc
- Kiosk space, layout, Color Scheme etc.
- Common prescribed Facilities
- Display Boards, Posters etc.

6. The above arrangements would have to be the joint responsibility of the SCA and the VLE. However a one-time lump sum monetary incentive can be given to the VLEs of the Pilot Districts adhering to the above guidelines.

7. In order to create Public Confidence and avoid possible cases of fraudulent and malafide practices, it is decided that stationery with elaborate security features is used for the Programme.

8. The Government of Andhra Pradesh made Andhra Pradesh Information Technology (Electronic Service Delivery) Rules, 2011 vide G.O.Ms.10, of IT&C Department, dated 18.10.2011 for enabling and regulating the filing of forms of applications and for the issue of grant of Digitally Signed licenses, permits, certificates, sanctions or approvals and the receipt or payment of money for the delivery of services electronically to the users. The Director, EDS (e-Seva) is Authorized as Director of Electronic Service Delivery vide reference 2nd read above.

9.   The Director, EDS would take up this project through recovery of investment from the user charges. The model envisages recovery through user charges for the following stake holders:

- Developer & Implementer (Director, EDS)
- Service Centre Agency
- Kiosk Operator
- Department

10.   Approval is accorded to the DPR obtained by Director, EDS from APOnline Ltd, a Joint Venture company of TCS & AP Technology Services Ltd (APTS) and permission is accorded to Director, EDS to follow the methodology described in the DPR and to take up the project with e-Seva, AP Online & other CSCs for delivery of various services as described above in 3 pilot districts viz. Krishna, Chittoor, Khammam & GHMC to start with, for a subsequent roll out across the state.

11.   The requisite Hardware, Software Licenses, Networking, Data Centre setup etc. as stipulated in the DPR submitted by APOnline Ltd. would be procured by Director, EDS through APTS and the development of the Portal, Framework, Software Designing, Testing and Maintenance etc. as per the DPR would be done by hiring required resources from APOnline as per references 3rd and 4th read above. The Management team, Field Support team and the Help Desk team would also be setup by Director, EDS through APOnline as indicated in the DPR. This would be initially taken for a period of one year and would be reviewed as the project shapes up.

12.   The framework for the Project should be flexible enough to add new services easily and should allow flexibility to configure the services independent of other services. The Application interfaces for the Department users should be simple, intuitive and should follow logical sequence of activities.

13.   In order to provide a unique identity, positioning and branding to the project, it is decided to name this project as 'mee seva'.

14.   The Project is being largely funded by the User Fee Model as described in the DPR, certain external components would have to be funded from the state budget.

15.   In the G.O. 5th cited, Government have issued BRO to the Director, EDS (e-Seva) for Rs.9.15 Crores towards 'mee seva' in relaxation of Treasury Control and Quarterly Regulation Orders pending inclusion in the Supplementary Estimates 2011-12 under PLAN as additional funds from the B.E. 2011-12 under the Head of Account 3451 – MH-092 – GH-11-NSP - SH(14)-Mee Seva-280-284 Other payments subject to issue of necessary administrative sanction orders by the IT C Department indicating Dy. Director (Admin), O/o Director, EDS (e-Seva), Hyderabad as Drawing officer.

16.   After careful consideration, administrative sanction is hereby accorded for an amount of Rs.9.15 Crores (Rupees Nine Crores and Fifteen Lakhs only) towards 'mee seva' Project in relaxation of Treasury Control and Quarterly Regulation Orders pending inclusion in the Supplementary Estimates 2011-12 under PLAN as additional funds from the B.E. 2011-12 under the Head of Account 3451 – MH-092 – GH-11-NSP -SH(14)-Mee Seva-280-284 Other payments to the Director, EDS (e-Seva), as shown below.

S.No.	Components	Amount (Rs in Crores)
1	Development of Land Records & Registration Software by NIC	0.40
2	Hardware & Licenses for Land Records Data Servers	1.50
3	Incentive to Kiosk (@Rs 10000 per Kiosk for 800 no in pilot districts)	0.80
4	Security Stationary (to be recovered from SCAs)	0.15
5	Data Purification (@ Rs 20 lakhs per district)	0.80
6	Hardware, Licenses, Development and Maintenance expenses to Director, EDS (for the 1st year to be gradually recovered through user charges)	5.00
7	Miscellaneous Expenditure (Branding, Training, PMU, etc)	0.50
	Total	**9.15**

17.   The Director, EDS (e-Seva) is requested to draw and utilize the above amount for the purpose for which it is released.

(Orders are issued in concurrence with the Finance (Expr.GAD-II) Deptt., G.O.Rt.No.17, Dt: 02.01.2012).

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

SANJAY JAJU
SECRETARY TO GOVERNMENT

To
The Director, EDS, Hyderabad
All the Joint Collectors of A.P.

Copy to:
The Chief Secretary to Govt.
All Spl. Chief Secretaries, Prl. Secretaries, Secretaries to Govt.
The CCLA, O/o CCLA
The IG, Registration and Stamps Deptt.
The Director Municipal Administration
All the District Collectors of A.P.
The MD, APTS
The Director of Treasuries & Accounts, A.P. Hyderabad.
Fin. (Expr.GAD.II) Dept.
PS to Hon'ble Minister for IT

//FORWARDED :: BY ORDER//

SECTION OFFICER